

## WARRANTY

We understand that quality, durability and long-term value are some of the most important factors to consider when selecting site furnishings. Our products are intended to perform at the highest standards, not just when they are new, but even after many years of active service. If you are dissatisfied with one of our products for any reason, please do not hesitate to contact us – we'll gladly show our dedication to quality and service.

Wishbone Site Furnishings provides the following warranty from the Date of Service Commencement.

- 10 Year limited warranty on recycled plastic against rotting, splitting, cracking, or splintering.
- 10 Year limited warranty against structural failure of all aluminum, cast aluminum, and steel frames and supports under standard maintenance and use. (Refer to our cleaning and maintenance instructions document)
- 5 Year limited warranty on workmanship and / or manufacturing defects on all products.

WITHIN THE LIMITS OF THE LAW, THESE WARRANTIES HAVE ABSOLUTE PRIORITY ON ANY OTHER WARRANTIES IMPLIED OR EXPRESSED OR ANY OTHER APPROACH FROM ANYONE, INCLUDING ALL IMPLIED SALES WARRANTIES.

THE WARRANTIES DO NOT COVER DAMAGES CAUSED BY NEGLIGENCE, LACK OF MAINTENANCE, VANDALISM, INAPPROPRIATE INSTALLATION, MISUSE, ABUSE, NEW DESIGN WITHOUT AUTHORIZATION, ADDITION OR SUBSTITUTION OF NON-APPROVED PARTS, ULTRAVIOLET RADIATION, INTENTIONAL DEMOLITION, ACTS OF GOD OR ANY OTHER UNFIT USE OF THE PRODUCT FROM ITS INITIAL USE.

IF FINISHES ARE SUBJECT TO CORROSIVE ENVIRONMENTS OF ANY NATURE (IE.: AREAS WHERE SNOW MELTING AGENTS ARE USED FOR SNOW OR ICE REMOVAL, SEASIDE OR SHORE AREAS, OR OTHER ENVIROMENTS THAT MAY CAUSE CORROSIVE CONDITIOS), THE PRODUCT MUST HAVE A CORROSION RESISTANT UNDERCOAT.

THE WARRANTY CLAIMS MUST BE RECEIVED WITHIN THE APPLICABLE WARRANTY PERIOD WITH A COPY OF THE ORIGINAL INVOICE OR INVOICE NUMBER. THE WARRANTIES WILL ONLY COVER THE REPLACEMENT OF THE DEFECTIVE PARTS.

WISHBONE IS NOT RESPONSIBLE FOR THE COST OF LABOUR TO REMOVE THE DEFECTIVE PRODUCT OR TO INSTALL REPAIRED OR REPLACEMENT PARTS OR PRODUCTS.